

Certificate of Completion

THIS CERTIFIES THAT
CALEB FELLOWES

has participated in the following education session:

Dealing with Violence

Presenter Dr Pam Savage

Nurse Education Specialist of The Nursing CPD Institute

In this session you will:

- Recognise the precursors to violent acts
- Understand the policies and protocols that underpin management strategies
- Explore the legal and professional consequences that arise from violent actions
- Consider strategies that staff can implement in violent confrontations

Completed on

05 April 2019 (duration of 1 hour/s)

This equates to 1 CPD Hour/s (Continuing Professional Development)

REFLECTION:

Violence towards ourselves, colleagues, patient and their families occurs. Recognising the triggers or habits of violence that underlie aggression can give some insight into avoiding or defusing situations. Acknowledging that violence can occur is itself an inhibiting factor. Strategies and protocols can be used to assist and the legal consequences to a perpetrator can give direction to communication aimed to correct behaviour.



Cheryl Dezotti

Director of the Nursing CPD Institute

Certificate #264616 issued by the
Nursing CPD Institute

ABN 56 116 470 716