

## Certificate of Completion

### THIS CERTIFIES THAT

### CALEB FELLOWES

has participated in the following education session:

# Predicting, Assessing & Responding to Violent and Challenging Behaviour (PART)

Presenter Cheryl Dezotti

Nurse Education Consultant of The Nursing CPD Institute

In this session you will:

- Gain an understanding of the two types of work-related violence, external and service related violence
- · Learn ways to assess a situation and determine the best response/management strategy
- Become familiar with practical action you can take to maintain your personal safety
- Explore ways to minimise the risks associated with violent and challenging behaviour in the workplace

### Completed on

06 April 2019 (duration of 1 hour/s)

This equates to 1 CPD Hour/s (Continuing Professional Development)

#### REFLECTION:

This webinar explores the ways that nurses can predict, assess and respond to violence, aggression and challenging behaviours in the workplace.

Cheryl Dezotti

Director of the Nursing CPD Institute

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Nursing CPD Institute

ABN 56 116 470 716